



## Gross Field Fuel Facility Survey June 2017

Dear Airport User or Tenant:

The fuel concession and lease at Gross Field will expire at the end of February 2018. The County of Marin is evaluating options to replace or enhance the current fuel facility and on-field services. Through this survey we would like to see your opinion on fuel services at Gross Field. Please take a few minutes to complete the survey and return it by mail or by depositing the completed survey in the payment safe at the airport pilot's lounge.

1. How important to you is a fuel truck service (check one)?

- Very Important
- Important
- Somewhat Important
- Not Very Important
- Not Important

2. If it was available, how important is a self-service fuel system (check one)?

- Very Important
- Important
- Somewhat Important
- Not Very Important
- Not Important

3. If a self-serve fuel system for Av Gas was installed, what price differential would you need to choose fuel from the self-serve system rather than a fuel truck (check one)?

- 10 cent/gal.
- 15 cent/gal.
- 20 cent/gal.
- Other \_\_\_ cent /gal.

4. Do you anticipate that self-service fuel at Gross Field would increase your purchases of fuel at Gross Field?

- Yes
- No
- I would not use self-serve as a primary source for fuel at Gross Field

5. Do you feel availability of truck fuel service to the hangar is necessary with a self-serve system in place?

- Yes
- No
- I would not use self-serve as a primary source for fuel at Gross Field



6. How important is it to have 24 hour, 7 day a week service for a fuel truck?
- Very Important
  - Important
  - Somewhat Important
  - Not Very Important
  - Not Important
7. Would you pay the current (or higher) rate for fuel via truck service to the hangar with self-service fuel available?
- Yes
  - No
  - I would not use the fuel truck as a primary source for fuel at Gnos.
8. What other services would you like to receive from a fuel provided?
- Windscreen cleaning
  - Air craft cleaning & detailing
  - Pressurized air supply
  - Oil
  - Other, please specify: \_\_\_\_\_

*Jet A user questions:*

9. What could be done to increase your fuel purchases at Gnos Field? Please be clear & reference airports/providers that exemplify the desired service.

---

---

10. Please provide any other comments regarding desired airport services.

---

---

---

Thank you for your time.

Please return this survey by **June 30, 2017** in the envelope provided. Results will be compiled by airport staff and posted to the County website. A report will be made to the Marin County Aviation Commission at the August 3rd meeting. **Thank you for taking the time to help us serve you better!**

Dan Jensen  
Airport Manager

(Optional) Your contact information will allow us to contact you if we need to discuss your feedback.

Name:  
Telephone:  
Email: